



**KENTUCKY EQUALITY
FEDERATION**

Peace. Liberty. Equality.

KENTUCKY EQUALITY FEDERATION
Central Kentucky Mailing Address
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Website: www.kyequality.org

Equality Center: www.kyLGBT.org

January 27, 2010

FOR PUBLIC RELEASE

Radio Shack # 01-4470
Somerset Mall
4150 S Highway 27
Ste 35
Somerset, KY 42501

RE: [REDACTED]

My name is Richard Jones, I am the Special Assistant to the President for Administration and Communications for Kentucky Equality Federation. I also serve on the Discrimination, Hate Crimes, and School Bullying Committee.

Kentucky Equality Federation is the Commonwealth's largest (grassroots) lesbian, gay, bisexual, transgender, and intersex ("LGBTI") civil rights and advocacy organization. Kentucky Equality Federation is a diverse grassroots group consisting of several corporations with a common cause for Peace, Liberty, and Equality for All.

It has come to our attention that on or about January 20, 2010 a customer, [REDACTED], arrived at your Store # 01-4470 to exchange a phone, which he purchased at your store and within the return stipulations of Radio Shack Corporation's Policies.

According to our member, [REDACTED], the employee who handled the return informed Mr. [REDACTED] that Radio Shack "does not return phones for Queers." This statement is unacceptable; not only is it discriminatory in nature, instead of being able to return the item per store policy, and receiving another fully functional item, Mr. [REDACTED] was required to pay half of the cost of the item even though he was within the specified period allowed to return the item free of charge or penalty.

In light of this situation, Kentucky Equality Federation and its affiliates intend to launch a boycott of all Radio Shack stores throughout the Commonwealth of Kentucky if a written apology isn't issued by Radio Shack Corporation and Store # 01-4470 isn't issued within ten (10) business days.

Mr. [REDACTED] perceived sexual orientation was stated in front of other customers during regular business hours thereby humiliating him personally.

Attempts to remedy this situation with local management have failed. If Radio Shack Corporation does not want business from the gay, lesbian, bisexual, transgender, and intersex community, we will be more than happy to facilitate a boycott of all stores, nationwide.

If the Radio Shack Corporation believes this was an isolated incident, then comply with our demands and we would be willing to provide training to your employees on LGBTI, this would allow for better interactions and smoother relations between the LGBTI community and Store # 01-4470.

In addition, if Store # 01-4470 is a franchisee, they are in violation of Kentucky Revised Statutes ("KRS") Chapter 271B, and we have notified the Kentucky Attorney General's Office, as well as the Kentucky Secretary of State's Office. All companies in the Commonwealth must register with the Kentucky Secretary of State for authorization to transact business in the Commonwealth. We could find no such listing for Store # 01-4470, or Radio Shack – Somerset, KY. In addition, any assumed names such as Radio Shack – Somerset Mall or Radio Shack # 01-4470 must also be registered as assumed names per KRS 365.

A copy of the letter is also being mailed has been sent to Radio Shack's Registered Agent in the Commonwealth of Kentucky, on file with the Kentucky Department of State – Corporation's Division.

If you have any questions or comments, you may contact us using the information provided at the top of this letterhead. We await a response from you within the time frame we established.

Regards,

Richard T. Jones
Special Assistant to the President for Administration and Communications
& Member, Discrimination, Hate Crimes, and School Bullying Committee

cc: Kentucky Equality Federation Discrimination, Hate Crimes, and School Bullying Committee

Kentucky Equality Federation

Office of the President
PO Box 676
Hyden, KY 41749

Radio Shack Corporation

c/o: CSC Lawyers Incorporating Service, Inc.
421 West Main Street
Frankfort, KY 40601

Radio Shack Corporation

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